Complete migration to Avaya telephones for individuals on campus by March 2022.
We have met this goal migrating over 1200 digital phones to the new Avaya VoIP phone system. As part of the project, over 100 people have opted to try working with "soft phones." This means they have decided not to have an assigned physical handset and use software on their computer and cell phones. Countless others have also gained tremendous flexibility by using the soft phone in addition to their office phone. TSS is now moving to the next phase of the project. This involves migrating our analog phones to the new system. The estimate for completion of that is August 2022.

Move mail routing off campus to cloud by June 2022.
Wesleyan uses Google and Office 365 for its email and enjoys the benefits of those cloud services. In order to ensure there is no reliance on campus connectivity, however, ITS will move its email routing to a cloud service. This service will also include enhanced email security and spam protection.   Evaluation will take place during March-April 2022. Communication with the community will begin in March with a planned adoption for May to June 2022.